

Out Of Hours Arrangements

The practice is a member of Western Urgent Care which is an out of hours service for emergency medical care. This service is available from 6.00pm - 8.30am, Mondays to Friday, at the weekend and Bank holidays. The out-of-hours centres are situated at Omagh Hospital & primary Care Complex and SWAH, Enniskillen. This service is for urgent and emergency calls only. The telephone number is 02871 865195 or phone the surgery and your call will go through automatically. DO NOT TURN UP AT THE OUT-OF-HOURS CENTRE WITHOUT TELEPHONING FOR AN APPOINTMENT

Suggestions

We aim to provide excellent family medical care in well equipped, comfortable surroundings. Suggestions are welcome and may be made in person or in writing.

Confidentiality and Medical Records

Patients expect their doctor to observe absolute secrecy about any information received as a result of the consultation. It is on this basis of confidentiality that the relationship between the doctor and patients rests. Primary Health Care Team are fully aware of the need for confidentiality and only have access to a patients records on a "need to know" basis. The practice is bound by Access to Medical Records, Data Protection and freedom of Information Legislation.

Complaints

There is a Practice Complaints Procedure and written details of this can be obtained from any of the reception staff.

USEFUL TELEPHONE NUMBERS

Surgery - 028 6863 1234
Out Of Hours - 028 7186 5195 OR 028 6863 1234

CHEMISTS

E McGRADE'S CHEMIST, EDERNEY
68632201

CARA PHARMACY, KESH
68631770

B LILLEY'S CHEMIST, IRVINESTOWN
68628239

PILL BOX CHEMIST, IRVINESTOWN
68621828

GORDONS CHEMIST, IRVINESTOWN
68621221

HOSPITALS

SWAH 028 6632 8000
TYRONE COUNTY HOSP 028 82833100
ALTNAGELVIN HOSP 028 7134 5171

WESTERN RURAL HEALTHCARE

The Surgery, 2 Erne Drive, Ederney,
Co Fermanagh, BT93 0EN

Doctors

Dr Linda King, Dr Fiona Murphy
Dr Declan Gallagher &
Dr Aisling McAleer

Surgery Opening Hours

Monday 8.30am - 5.30pm
Tuesday 8.30am - 5.30pm
Wednesday 8.30am - 2.00pm
Thursday 8.30am - 5.30pm
Friday 8.30am - 2.00pm

Access is provided for the disabled and our facilities have been commended by the RNIB and the RNID

Surgery Consulting Hours

Monday - Friday 8.30am---11.30am
Monday & Thursday 3pm---5pm

Antenatal Clinic

Tuesday (Alternate weeks) 2.-3pm

Baby Vaccination Clinic

Thursday (alternate weeks) 2.30-4.30pm

The Practice

Ederney Surgery is now part of Western Rural Healthcare which has two other surgeries in Castledearg and Newtown Stewart. The practice is the largest in the Western area and currently has 14,892 patients. Ederney Surgery covers a radius of 10 miles.

The Office Staff: Fiona Colreavy, Practice Manager; Receptionists, Carol McCutcheon, Kate McGlinchey & Wendy Harron. They are responsible for the smooth running of the practice. They will help you to arrange home visits, prescriptions and appointments. They will deal with any query you may have.

The Practice Nurse,s Fiona Colton & Linda Saunderson
Phlebotomist Kate McGlinchey

Available:- (MON, TUES, WED, THURS & FRI)

- 8.30am-12.00pm:- Blood test, Blood pressure, wound dressings, ear syringing
- Nurse Colton is responsible for all the clinics at the surgery Diabetic, Asthma, COPD, Heart Disease, Stroke Prevention and Womens Health

The District Nurse: We have a team of district nurses who provide home care for the house bound. We are in contact with them daily.

The Community Midwife:

Claudine Maguire SRN is the community midwife. She provides care for mothers before and after delivery. She is available at the antenatal clinic every other Tuesday 2pm – 3pm. She may be contacted through the surgery.

The Health Visitor: We have a team of health visitor who provide care for children up to 5 years. They makes regular assessments of each child's development until five years old. They are also involved in health education and can offer general advice to parents/guardians. They can be contacted

Appointments

Surgeries are by appointment only. You can arrange this by calling at reception or by phoning the receptionist during opening hours. It is always possible to see urgent cases on the same day but if your problem is is not urgent please be prepared to wait for the next available appointment. Try to be on time for your appointment and if you are unable to attend please let the receptionist know beforehand if possible.

Appointment times are 10 minutes each. If you have more than one or two problems, please ask for a double appointment.

Urgent Cases will have priority and will be seen immediately.

Home Visits

If you are too ill to attend the surgery, it may be possible for the Doctor to visit you at home. Requests should be made in the morning. Please be prepared to give the receptionist some details of the nature of the illness

Prescriptions

REPEAT prescriptions can be requested by phone, online or in the person from the surgery. Please do not expect the Chemist to issue your medications without prescriptions. Please give 48 hours notice for repeat prescriptions and ring in the afternoon if possible. Prescriptions will be ready for collection each day after 2.00pm.

Telephone

If you wish to speak to the Doctor please telephone the receptionist and be prepared to give brief details of your enquiry to the receptionist who will ask the doctor to call you back when they are free. It will not be possible to interrupt the Doctor during consultation hours with a patient unless in an emergency.

Test Results

Test results may be obtained by phoning the surgery in the afternoon.

THE PRACTICE PROVIDES:-

1. Maternity Services * 2. Child Health Care
3. Minor Surgery * 4. Family Planning Services
5. Diabetic Clinic * 6. Asthma Clinic
7. Cervical Screening .